

Phone Access Teller

Reference guide

To call PAT

541-714-4040 or 800-541-1348 (direct)
800-732-0173, press 2

PAT lets you easily access your accounts from any touch-tone phone 24 hours a day. Simply have your account and PIN number ready and follow the recorded instructions.

Below is an easy reference guide to help you get acquainted with PAT.

PAT recognizes two account categories:

- Share accounts** • These are your checking, savings, certificates, money markets and IRAs
- Loan accounts** • These are your loans and Visa

To log into your account:

Enter your account number, then press **#**

Enter your secret PIN, then press **#**

Helpful hints

- Requires touch-tone phone
- Omit the decimal point when you enter dollars and cents (for example, \$336.50 should be entered 33650 #)
- If you make a mistake, press * to cancel
- To return to previous menu, press *
- To end call, press #
- You will not receive a receipt for your transactions; they will appear on your next statement

Transaction codes

	NUMBERS TO PRESS
Loan information*	5
Loan balance	2
Payment amount due and due date	3
Year-to-date and prior year finance charge	4
Visa advance to share account	6
• To transfer to same account	1
• To transfer to another member's account	2
Home equity advance to share account	7
• To transfer to same account	1
• To transfer to another member's account	2
Personal Line of Credit advance to share account	8
• To transfer to same account	1
• To transfer to another member's account	2

Change personal identification number

6

Share account information*	7
Share balance	2
Last interest earned	3
Year-to-date and prior year interest earned	4
Transfer share to loan	5
• To transfer to same account	1
• To transfer to another member's account	2
Transfer share to share	7
• To transfer to same account	1
• To transfer to another member's account	2

Transaction codes continued

	NUMBERS TO PRESS
Tax information	8
Interest earned for previous month	1
Other codes*	
To process transfer transactions	#
To cancel transfer transactions	*
To end session with PAT	#
To return to previous menu	*

*Transfers made after 7:30 p.m. Pacific Time will be posted the next day the credit union is open for business.



Oregon State
Credit Union

oregonstatecu.com 800-732-0173